

AAI080975-11-006/012

Data Center Clustered Storage Solicitation

Supplier Questions/Responses

Q – Please elaborate on the requirement below to clarify what other storage appliances from other manufacturers will be utilized with the new array?

STATEMENT IN RFP

(s) Storage must support mirrored (bi-directional) replication over multiple interface types (e.g. 10Gbe, fibre channel) to storage appliance from other manufactures.

A – Sun Unified Storage 7210.

Q - Does the new array need to be able to communicate with other vendors arrays from EMC / HP / IBM or DELL?

A - Yes, Sun/Oracle.

Q – Do you want a fiber channel san (Providing fiber storage targets/luns) to any host server?

A – Yes, want storage device to integrate into existing SANs/LANs providing a mix of both NAS (filesystem-based) and targets/luns (block device) to client hosts via either NAS IP-based services and SAN. Not looking for a SAN-only solution.

Q – Do you want the Head/Gateway unit to accept fiber or sas storage from any vendor?

A – Desirable, not compulsory.

Q – May offerors submit proposals using FedEx rather than USPS?

A – YES, send to Arcata Associates, Inc., Attn: Anne Crowell, Bldg 4876, Whs # 6, Lilly Drive, Edwards, CA 93523

Q – Two slightly different solicitation numbers have been cited in reference to this effort. Solicitation #: AAI080975-11-012 is referenced in Section L-5 and solicitation #: AAI080975-11-006 is referenced on the first page. Please clarify which is correct.

A – Please reference Solicitation No. AAI080975-11-012

Q – When is the anticipated award for this effort?

A – Mid- to late-August.

Q – Will it be possible to receive prior notification of the award so our team can begin to build the storage sub-system?

A – No.

Q – How will NASA procure the 5 year required maintenance on the requested products? Will NASA select a pre-paid 5 year maintenance contract, or will the maintenance be purchased on an annual basis?

A – Maintenance agreements are typically renewed annually. 3-year maintenance agreements will be considered.

Q - Will NASA entertain leasing options for the equipment, or is NASA only interested in receiving purchase pricing?

A – Intent is to purchase, however, leasing options will be considered.

Q – Per the statement below, does the 7-day time limit refer to the time from receipt of the equipment on site at NASA, or the time from receipt of the order by the vendor? In other words, if it takes 7 days to pre-configure and ship the equipment, and an additional 7 days to install it on site – for a total of 14 days from the order - is that acceptable?

Section C.2.3 states that: The storage solution must be delivered with the storage preconfigured and will required no more than seven (7) days to have the storage available, installed and in operation to the Data Center using our existing network.

A - Storage solution must be installed and fully operational within 7 days of delivery to the DFRC Data Center.

Q - Would you issue a 1 week extension on the due date of this solicitation?

A – Unfortunately, we cannot extend the due date due to time constraints at this point.